



Case Study: Tarlton Corporation

"This solution replaced an older integration that was in place with one that saved a considerable amount of man hours and matched our unique workflow." -SCOTT GREEN, MANAGER OF CONSTRUCTION TECHNOLOGY

Ryvit's ToolWatch/ViewPoint Integration increases Tarlton Corporation TEAM facility productivity by 19%

ABOUT TARLTON

Building proudly throughout the Midwest since 1946, Tarlton is one of the country's Top 400 Contractors and a Winning Workplace. They seek to build long-lasting relationships and to support their clients' missions to renovate, build and grow. A certified Women's Business Enterprise, Tarlton provides pre-construction and construction services for clients in wide-ranging markets, with an emphasis on sustainable construction. They are trusted leaders in commercial concrete repair, restoration & maintenance. They also provide top-tier hydro excavation and industrial vacuum services.



CHALLENGE

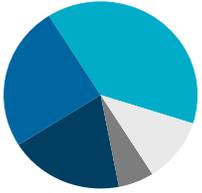
Tarlton was running an older integration that was hard-coded and static in nature. It relied on direct connections to the ToolWatch database and was run inconsistently. Each time the integration process was initiated, staff were required to wait upwards of two hours to ensure it completed successfully. Upon verifying, the Tarlton team usually saw that it had only integrated 70-80% of the expected interface information. Sometimes, they could re-run and get the remaining transactions, but more and more frequently, it had to be sent to their IT services provider for manual processing. Even when it worked correctly, it typically took 30-60 minutes of manual intervention to process. The old integration was neither predictable, nor reliable.

SOLUTION



Upon documentation of their business processes, it became clear that the existing integration created unnecessary complexity for the team. Staff from the TEAM Equipment and Maintenance Facility and Accounting all had to follow up on these transactions when they weren't submitted properly, creating a significant amount of rework and manual effort daily.

The end game here was to eliminate the human interaction of moving the information from ToolWatch to ViewPoint altogether. Timely and reliable integration was the solution, as well as an automated workflow that accurately integrated the data. Ryvit saves accounting and the TEAM Facility Manager time. That saved time, effort, and provided for accurate project invoicing.



RESULT

Efficiency gains resulted in adding back an extra 90 minutes to the TEAM Facility Manager's day. For his team, management of all the materials and equipment in the warehouse became timely and accurate. Productivity increased 19% for the facilities manager. Elimination of countless disruptions with data audits for the finance team has resulted in a smoother workflow and quicker invoicing, accelerating the velocity of cash flow from receivables.

"... the transparency and improved communication among departments and executives increased satisfaction and morale ..."

WHO BENEFITS?

HAPPY EXECUTIVES:

Quicker access to financial and inventory data, ability to make decisions with increased agility.

HAPPY IT DEPARTMENT:

No longer handling service requests to fix the broken band-aid previously in place. Now able to focus on other mission critical IT issues.

HAPPY CUSTOMERS:

A reduction of embarrassing business mistakes in data entry leads to fewer customer complaints that could potentially harm client relationships.

HAPPY END-USERS:

Warehouse and Construction Technology staff are able to work confidently entering data into ToolWatch. No more wasted time validating the data they entered as correct once in the hands of finance.

Finance Department staff are able to depend on the data collected on the ToolWatch side once synced into ViewPoint. They experience a tremendous increase in accuracy and efficiency in billing.

Contact Us

Contact Ryvit today to discuss how your company can Experience Intelligent Integration today.

Ryvit iPaaS+ delivering Intelligent Integrations-- Faster. Easier. Smarter.

Phone: 314-736-5390

Web: www.ryvit.com